#### MEGANET4U SDN. BHD. (827569-V)



C-26-6, 3 Two Square, No. 2, Jalan 19/1, 46300 Petaling Jaya, Selangor Darul Ehsan, Malaysia. Email: general@meganet4u.com

### **PRIVACY POLICY**

This website is owned and operated by Meganet4u Sdn Bhd (hereafter called "MEGA"). We respect the privacy of all its customers, and treats personal information (personal data) provided by our customers as confidential. MEGA as "Data User" is committed to comply with the data protection principles and all relevant provisions of the Personal Data Protection Act 2010 (PDPA) ("the Act") of the Malaysian government.

## Personal Information Gathering Policy

Based on the different types of services provided by MEGA, we may ask for your personal information ("Personal Data"):

- Partner registration: you may be asked for personal identification information, such as your name, age, NRIC Number, Passport Number, ID number, race, gender, date of birth, marital status, occupation, income range, nationality, recorded image, device-specific information, cookies and similar technologies, internet protocol address, location, home address, telephone number, e-mail address and bank account information.
- 2. When you participate in MEGA-organized online activities or surveys, MEGA will inform you when we need your information, you have the rights to reject to provide any related information. Yet you may not be able to participate in part of our activities.
- 3. Online Order: When you conduct online order through MEGA online order platform, MEGA will collect the purchase information provided by you, including the purchased goods information (such as item name, quantity and purchase price), payer information (such as name, phone number, address, postal code), and payment information (such as credit card number, valid date, or fund transfer account number).
- 4. MEGA will also retain the relevant records generated by our servers while you browse the web contents, including the user machine IP address, time of use, browser used, data for webpage browsing and clicking records. MEGA will note the web browser you use and compile the data on web browsers used for browsing web contents on the MEGA website. Unless you are willing to divulge your personal information, MEGA will not and cannot link this information to you.
- 5. Please note website linked with the MEGA website, including online payment gateway, may also be able to collect your personal information. The personal information, which you provide to these organizations or websites voluntarily, should be protected by the privacy protection policies offered by these entities. MEGA's privacy protection policy is not applicable to how they treat your personal information and MEGA shall not be held responsible for their actions. Any kind of voluntary personal information provided is not covered and protected by the MEGA privacy protection policy.

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## **Purpose of Data Collection**

In order to improve our products and services continuously and to further understand the needs of our customers, we may ask customers to provide us with their personal data, contact details and other relevant information. If your personal data is incomplete or incorrect, we may not be able to provide or continue to provide the following services to you.

- Post purchase optimization;
- The partner's information you provided will assist you to develop an international platform.
- If you participate in online activities such as market research and provided us information, we will use to inform you about the latest news related to the activities, and analysis for a better service.
- Information collected online will merge with information collected from partnership registration
- We respect the privacy of all its customers, and treats personal information (personal data) provided by our customers as confidential
- The data collected including IP address, browser version, usage period etc. will only be used for internal analysis
- For the purpose of surveys, the products and/or services of market research, statistical analysis and as well as conducting marketing, client profiling and business development activities
- To inform customers of any particular service(s) or product(s) offered by our business partner(s)
- To administer and carry out our customer and prospective customer relationship management procedures
- For any legal or regulatory requirements, and shall be in accordance with any applicable legal requirements such as the law, by-law-regulation(s), court order, direction, guideline, circular and/or code for the purpose of crime preventions
- In respect of any Personal Data collected in connection with any contests, competitions and/or promotional activities, to enable us, our affiliates and authorized agents (including media and advertising agencies, social media websites and third party IT service providers contracted by us) to make or carry out any announcement, publication, advertisement, promotion or marketing internally or externally including but not limited to the internet social media about our contests, competitions, promotions, products and/or services generally
- In respect of any Personal Data collected in connection with any application and software, to enable us and our third party service providers contracted by us to provide, maintain, protect and improve our services and to enhance user's experience.



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### **Use of Cookies**

- When you browse our website, your visit to this website may be recorded for analysis
  on visitor flow and general usage patterns analysis. Some of this information will be
  collected through the use of cookies. We use Cookies that allow us to connect your
  Site activity with other information we store about you in your profile or as related
  to your interactions with the Site.
- The information collected by cookies is anonymous aggregated research data, and contain no name or address information. Most web browsers are initially set to accept cookies and if you would prefer, you can disable the functionality of cookies. However, by disabling cookies, you may not be able to take full advantage of MEGA's website.
- Every time you log on to this website, MEGA will automatically collect your domain name and IP address for visitor flow statistical and data analysis in order to provide a better service.
- Cookies can help us to remember your settings and login status.

# MEGA policy regarding the sharing of personal data with third parties

- MEGA will never sell, exchange, or rent out any of your personal information to other organizations or individuals.
- The Network may, under the conditions below, share your personal information with third parties. Such circumstances include (but not limited to):

Another authority needs such information to conduct an investigation or carry out other duties. Another individual or agency has been commissioned to provide a service or promotion, MEGA will inform you in such circumstance and you have the right to reject. Any party to whom MEGA is under an obligation or otherwise required to make disclosure under the requirements of any law binding or applying to it within or outside Malaysia, or any disclosure under and for the purposes of any guidelines or guidance given or issued by any legal, regulatory, governmental, tax, law enforcement or other authorities, or self-regulatory or industry bodies with which MEGA is expected to comply, or any disclosure pursuant to any contractual or other commitment of MEGA, all of which are within Malaysia and may be existing currently and in the future.

Third parties such as to subsidiaries, holding company, associates, affiliates, related company and/or members within MEGA Group of companies, Joint Venture Partners, proprietors, the Management Corporation, Project Manager, authorities, local council, banks, Government bodies, Tax Agent, public amenities and utilities providers, refinancing solicitors, our contractors and consultants, and/or service providers and such other classes of third parties referred to in our Personal Data Protection Policy, which may be located within or outside of Malaysia.

## MEGA policy regarding commercial information and email

With your consent, we will send commercial information or email to you. The email you receive will be specified and sent by MEGA. If you do not wish to receive any information from us, you can delete your information from the email we send out.

Certain third parties may provide different services or promotion information to you. We will notify and get your consent before the third parties send out the information.

## MEGA Policy regarding Accessing Your Information

When you become the distributors of MEGA, you may have the right to request details about the information we collect and to correct inaccuracies in that information.

If you would like to request to access your information, or to delete your information, please contact our customer service department. You may also object to direct marketing by sending a request to us. We will handle your request within seven (7) days.

Should you intend to withdraw your consent or revise your Personal Data or limit the processing thereof at any time, you are hereby requested to submit a request to us via <a href="mailto:see-general@meganet4u.com">general@meganet4u.com</a>. Please be advised that your withdrawal of consent to process your Personal Data will be effective only after you have communicated such withdrawal to us effectively and we shall have reasonable period of time to act upon your withdrawal. Your consent shall remain in full force until withdrawn in the manner prescribed herein. Upon withdrawal, your personal data will be automatically removed from our databases and will be destroyed in due course. You represent and warrant that the consent of third parties (e.g. your emergency contact person, tenant, authorised representatives, contractors, lawyers, financiers) whose personal data you have provided and disclosed to us have been sufficiently obtained to allow us for processing. Please note that it will be necessary for us to process your Personal Data for the Purpose, without which we will not be able to carry out the Purpose.

## Self-protection measures

- Please keep your internet password and personal information properly, and do not provide any personal data, especially the internet password to anyone.
- Be reminded to logout off your account after you have used all the exclusive services provided by our company.
- Regardless of whether you use MEGA's services or not, if you share the computer with others or using a public computer, please clear the browsing data and make sure you close the browser window.
- Please renew your password regularly and remember your login password.

# Changes to our privacy policy

We may change or replace this Privacy Policy at our sole discretion at any time.
 Please check back from time to time to ensure that you are aware of any updates or changes in this Privacy Policy.