

DELIVERY POLICY

Malaysia

Delivery charges:

For MV items, handling charges are waived for the purchase of 50MV and above

For non-MV items, the handling charges are RM22 (WM) & RM26 (EM)

For every subsequent 1kg on non-MV items, the handling charges are RM12 (WM) & RM16 (EM)

All delivery instruction must be made on the purchase day with Invoice. Any next day delivery instruction will not be entertained.

The delivery will be done according to the address stated on the Invoice only
Any additional items which are not listed on the Invoice are not accepted to be include in the shipment.

Other terms and Conditions:

Self-Pick Up product during business hours

Purchaser shall self-pick up all the products within 3 working days from the Invoice date.

Delivery service is only available in specific areas in Malaysia. Uncertain customer information and address may not be accepted.

Please note that it might not be possible to deliver to some locations in which event, we will inform you using the contact details that you provide to us when you make your order and arrange for cancellation of the order or delivery to an alternative delivery address.

Upon confirmation of the online order and sending of the confirmation email, under normal circumstances, the order will be delivered to the valid address within 5 working days.

Delivery Status

Any purchase of products on the same sales invoice will not be delivered to multiple addresses.

Delivery cut-off time:

Monday to Friday : Before 4pm (except Saturday, Sunday and Public Holidays)

Once the product(s) has arrived at or delivered to the requested delivery location or address and confirmed receipt by the customer or purchaser, it shall be considered that the delivery order has been fulfilled and the delivery status is completed.

All products sold are under our terms and conditions of Return and Exchange Policy. The customers will need to bring along their purchase together with its sales invoice to our branch for refund processing accordingly.



MEGANET4U SDN. BHD. (827569-V)

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All delivery or picked up must be arranged within three (3) days from the date of confirmation of the order.

MEGA reserves the right to make any amendments to the terms and conditions without prior notice and make the final decision in case of any disputes.

Overseas (including Singapore)

Please be noted that we do not specifically provide overseas delivery services including to Singapore. However, in the event of special needs, our Customer Service may assist on the arrangement with local courier or logistics company but all related delivery costs and custom's clearance with the overseas country shall be borne or managed by the senders or purchasers themselves, and it is not the responsibilities of MEGA.